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Area	Location	Issue	Responsibility	Theme
Birchwood	Eastleigh Close Flats	Bins to be secured away from the building	Investment	Bins
City Centre	Chelmsford Street	Remove free standing unauthorised bin next to communal bin area	Biffa	Bins
Hartsholme	ABC Blocks	Individual bins against the building and looks very messy	Investment	Bins
Hartsholme	Rear of shops on Hemswell Avenue/ Morton Drive	Bottle bank no longer in use	Biffa	Bins
High Street	Gaunt Street/Alfred Street	Bins stored against the buildings	Investment	Bins
Manse	Laurel Close communal blocks	New metal bin storage posts needed at the rear of the blocks	HRS	Bins
Manse	Laurel Close	Keeping the communal bins locked in metal post	Biffa	Bins
Newport/Burton Road	Lillicrap Court	Replace the individual bins with large communal bins and keep away from front door	Investment	Bins
St Giles	Coleridge Green flats	larger communal bins requested to be placed away from front doors	Investment	Bins
Stamp End	Shuttleworth House/Cannon Street/Napier Street/Stamp End/Fenton Place	Review bin storage for all communal bins	Investment	Bins
Stamp End	214-216 Cannon Street	Install new metal bin brackets/post outside block	Investment	Bins
Stamp End	116-121 Cannon Street	Move bins from communal door to bin bracket, bins are currently too close to the door	Investment	Bins

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Stamp End	50-54 Cannon Street	Remove individual bins and replace with communal bins	Investment	Bins
Stamp End	130 Cannon Street	Move bins from communal door to bin bracket	Investment	Bins
Birchwood	Eastleigh Close Flats	Rear communal area to be made into a communal garden area for tenants	Investment	Enhancement
City Centre	Chelmsford Street	New Street lights needed to the rear of the block and install to deter graffiti	Investment	Enhancement
Hartsholme	Anderby Drive	3 bollards and mobile CCTV camera to a lamp post to be installed to control unauthorised parking	Investment	Enhancement
High Street	Rear & side of Gaunt Street block (closest to river & Riverside Drive)	Shed and drying area behind could be re-purposed	Investment	Enhancement
Stamp End	Shuttleworth House	Lack of bike storage	Investment	Enhancement
West End	Campbell House/St Faiths Street and Newland Street West	Review the use of communal court yards. Remove old redundant fencing to allow for more room in communal areas. Remove trees in small communal court yards	Investment	Enhancement
Ermine West	Chatterton Avenue		caretakers asked to monitor frequently to prevent build up	Fly tipping
Ermine West	Garages	Clearance of rubbish requested		
	Aylesby close	Sofa left on roadside	HRS	Fly tipping
Birchwood	Cosford Close	Fly tipping	HRS	Fly tipping

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Birchwood	Boiler House	Fly tipping	HRS	Fly tipping
Birchwood	Rear alley of Lilac Close	Dumped dog waste and household items	HRS	Fly tipping
Birchwood	Rear alley of Eastleigh Close	Dumped sofa and household items	HRS	Fly tipping
Birchwood	Alleyways of Staverton Crescent	Varying items - household and general waste	HRS	Fly tipping
Birchwood	Hospital Plantation	Fly tipping	HRS	Fly tipping
City Centre	31-41 Hermit Street	Remove fly tipped black bin bags next to communal bin storage area	HRS	Fly tipping
City Centre	Chelmsford Street	Remove dumped mattress and bed	HRS	Fly tipping
City Centre	Chelmsford Street/Walnut Place	Remove fly tipped trolleys and other items to rear of Walnut Place	HRS	Fly tipping
Ermine East	Westminster House	Fly tipping all around the immediate area	HRS	Fly tipping
Ermine East	Sandringham House	Fly tipped items piled at the side of the block	HRS	Fly tipping
Hartsholme	Side of Winterton House	Fly tipping fridge and other appliances	HRS	Fly tipping
Hartsholme	Keadby Close garage site	Fly tipping of wood and general waste	HRS	Fly tipping
Hartsholme	Rear of shops on Morton Drive	Mattress dumped	HRS	Fly tipping
High Street	Alfred street	Litter pick area	Biffa	Fly tipping
Manse	All rear communal areas Laurel Close	Fly tipping in rear communal areas	HRS	Fly tipping

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Manse	Laurel Close	Dumped mattress next to communal bins outside the front of the block at the end of the road	HRS	Fly tipping
Newport/Burton Road	Mary Sookias	Fly tipping around the back of this block	Caretakers asked to remove	Fly tipping
Newport/Burton Road	Mill Row	Door and mattress clearance	HRS	Fly tipping
St Giles	Coleridge Green Flats	Clear up of fly tipped items around the flats	HRS	Fly tipping
St Giles	Swift Gardens	Fly tipping around the area	HRS	Fly tipping
St Giles	Frank Wright Court	Fly tipping reported mattresses/trolleys	HRS	Fly tipping
St Giles	Across the estate	Trolleys left around the estate	Reported on trolley app	Fly tipping
Stamp End	Cannon Street	Fly tipping of waste and items	HRS	Fly tipping
Stamp End	Cannon Street	Fly tipping old chair and green waste	HRS	Fly tipping
Stamp End	2-12 Napier Street	Fly tipping bag of materials and old paint cans	HRS	Fly tipping
Tower	Tower Flats	Broken lawn mower fly tipped in rear communal bin areas	HRS	Fly tipping
Tower	Roman Pavement	Fly tipping next to the entrance to TAG offices on Roman Pavement, wood waste	HRS	Fly tipping
West End	52-54 St Faiths Street	Various small rubbish items, a large sofa and other black bin bags in and around the communal areas for St Faith Street block containing 54 St Faiths Street	HRS	Fly tipping

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West End	1-17 Charlesworth Street	fly tipping black bin bags next to communal bin storage area	HRS	Fly tipping
West End	2-12 Charlesworth Street	fly tipping black bin bags next to communal bin storage area	HRS	Fly tipping
West End	2-12 Arthur Taylor Street	fly tipping rear communal area and front grassed area	HRS	Fly tipping
West End	19-29 Arthur Taylor Street	fly tipping and sofa left in communal area	HRS	Fly tipping
West End	109-119 Carr Street	fly tipping items in the communal areas	HRS	Fly tipping
West End	St Faiths Street	Fly tipping in rear communal areas	HRS	Fly tipping
West End	Arthur Taylor Street	Small fly tipping items	HRS	Fly tipping
West End	Carr Street	Fly tipping in rear communal areas	HRS	Fly tipping
West End	Campbell House	Fly tipping in rear communal areas	HRS	Fly tipping
Ermine West	Retief View	Guttering needs clearing out - lots of build-up and blockages	HRS	General maintenance
Birchwood	Luton Close	Street Sign needs cleaning of spray paint	HRS	General maintenance
Birchwood	Marham Close	Street Sign needs cleaning & straightening up	HRS	General maintenance
Birchwood	Bawtry, Andover, Cosford	Renew balcony boards - paint chipping/ rusting away	Investment	General maintenance
City Centre	Kesteven Street	Guttering needs clearing around all blocks	HRS	General maintenance
City Centre	Walnut Place	Facias around entire block needs inspecting and renewing due to weather damage	HRS	General maintenance

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City Centre	Hermit Street	All communal block signs are badly damaged due to weathering and poor design. Signs to be removed and replaced with all-weather permanent signage	HRS	General maintenance
City Centre	Chelmsford Street	Clean or remove asbestos facias	HRS	General maintenance
City Centre	Kesteven Street	benches in the communal area are not fit for purpose. Please could these be removed and consider suitable replacements	Investment	General maintenance
City Centre	Hermit Street	Block signs are damaged, replace with new signs	Investment	General maintenance
Ermine East	Paths all around the estate	Broken & uneven paths	Fix my street - County	General maintenance
Hartsholme	Bayons House	White paint needs removing from the front of the building	HRS	General maintenance
Hartsholme	ABC Blocks	Path in front of Denton House	Investment	General maintenance
Hartsholme	ABC Blocks	Brick up shed windows to ABC Blocks	Investment	General maintenance
High Street	16 - 38 Alfred Street	Resurface footpath to rear	HRS	General maintenance
Manse	Holly Close	Street signage is old and needs renewing	HRS	General maintenance
Manse	Laurel Close Garages	Signage needs replacing and paint work need to be redone	HRS	General maintenance

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Manse	Laurel Close	Communal doors. Request update from Investment on installation of new communal doors at Laurel Close	Investment	General maintenance
Manse	Laurel Close	Paint work to sheds to the rear of all Laurel Close communal blocks	Investment	General maintenance
Manse	Laurel Close	Old signage fixed to the wall of the garages at the end of Laurel Close, worn and unclear. Paint work needs to be redone. Signage needs replacing and paint work need to be redone	Investment	General maintenance
Manse	Holly Close	Holly Close signage is damaged/old and needs renewing	County	General maintenance
Moorland	Sansford Green	Removal of bent sign on grassed area	HRS	General maintenance
Moorland	Top of Moorland near Westwick	Moorland Avenue street sign need clearing and straightening up	HRS	General maintenance
Moorland	Front of Reynolds House	Uneven path	Fix my street - County	General maintenance
Moorland	Westwick drive (towards Moorland Avenue)	Pothole in the road	Fix my street - County	General maintenance
Moorland	Turner Avenue	Uneven path from tree roots	Fix my street - County	General maintenance
Newport/Burton Road	Lillicrap Court	Repainting of sheds as some were missed at the front of the courtyard	HRS	General maintenance
Newport/Burton Road	Lillicrap Court	Pavement outside Lillicrap Court has lifted due to tree roots	HRS	General maintenance

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Newport/Burton Road	Kingsley Street	Railings need a refresh of paint	HRS	General maintenance
Newport/Burton Road	Williamson Street	Graffiti around this area needs removing	HRS	General maintenance
Newport/Burton Road	Tom ward court	Fencing needed to be cleaned – a lot of unsightly green all over	HRS	General maintenance
Newport/Burton Road	Tom ward court	Signs around the area also needed a clean to be visible	HRS	General maintenance
Newport/Burton Road	Naam Place	Dog waste bin needed for the area. Large amount outside the path to this block unable to be avoided and no bin nearby	HRS	General maintenance
Newport/Burton Road	Lillicrap Court	Replace bench in communal area	Investment	General maintenance
Newport/Burton Road	Kingsley Street	Washing lines to be installed rather than the rotary ones there currently	Investment	General maintenance
Newport/Burton Road	Mill Row	Garages to be repainted	HRS	General maintenance
Newport/Burton Road	Mill Row	Missing bollards	HRS	General maintenance
Newport/Burton Road	Mill Row	Garage wall degraded	Investment	General maintenance
Newport/Burton Road	Lillicrap Court	Pavement outside	Fix my street - County	General maintenance
St Giles	Browning Drive	tree roots uplifting paving slabs	Fix my street - County	General maintenance
St Giles	Robert Tressel Walk	raised concrete in car park space outside properties	County	General maintenance

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Stamp End	214-216 Cannon Street	Loose bricks next to communal entrance	HRS	General maintenance
Stamp End	113-115 Cannon Street	Uneven footpath, resurfacing needed	HRS	General maintenance
Stamp End	Cannon Street/Napier street	Uneven footpath, resurfacing needed	HRS	General maintenance
Stamp End	Cannon Street flats (multiple)	Issue with installation of new downpipes & where they are draining	Investment	General maintenance
Tower	43A - 49A Roman Pavement Garages/Parking Area	Garage site to the rear of Roman Pavement Flats needs refurbishment, rotten garage doors, damaged brick walls, possible asbestos roofing	Investment	General maintenance
West End	Derek Miller Court	Remove old CCTV signage on the left corner of the block as you enter the car park, replace with new signage	HRS	General maintenance
West End	St Faiths Street/Campbell House	Repaint and add parking spaces in communal parking	HRS	General maintenance
West End	St Faiths Street/Campbell House	Remove old washing lines in rear communal and replace with new washing lines	HRS	General maintenance
West End	St Faiths Street Car Park	Repaint/add parking spaces	HRS	General maintenance
West End	St Faiths Street	Old wooden shed to the rear of St Faiths Street in the communal area, along with various other waste items	HRS	General maintenance
City Centre	Chelmsford Street	Remove graffiti on the rear of Chelmsford Street communal block	HRS	Graffiti

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Ermine East	Sandringham House	Graffiti needs removing	HRS	Graffiti
St Giles	Substation	Graffiti all over the wall	HRS/Western	Graffiti
Tower	Roman Pavement	Graffiti on communal door/wall	Power? HRS	Graffiti
West End	Derek Miller Court	Graffiti on communal wall to the right of the car park	HRS	Graffiti
West End	Arthur Taylor Street	Graffiti on communal wall to the rear	HRS	Graffiti
Ermine West	All "The Views"	Monitor section of wildflowers outside	Continental	Grounds maintenance
Birchwood	Mildenhall	Green area adjacent to Birchwood Avenue - make into a wild area as not currently used	Investment	Grounds maintenance
Birchwood	Rear Alley ways of Snowberry Gardens	Very overgrown	Continental	Grounds maintenance
Birchwood	Rear of Eastleigh close and Staverton	Overgrown vegetation	Continental	Grounds maintenance
Birchwood	Rear of Marham Close	Very large tree	Arboricultural Officers	Grounds maintenance
City Centre	Hermit Street	remove dead moss in Hermit Street communal areas	HRS	Grounds maintenance
Ermine East	Belvedere House, Cornwall House, Somerset House, Holyrood House Hanover House & Harewood House	Gardens continue to be an issue; most blocks have had gardens allocated but still some needing to be actioned	Tenancy & Continental	Grounds maintenance
Hartsholme	Rear of Winterton House	Large trees need reducing	County	Grounds maintenance
Hartsholme	ABC blocks	Shrubs and trees against the blocks	Continental	Grounds maintenance

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Manse	Cedar Avenue	Nuisance garden conditions in private properties	PPASB	Grounds maintenance
Moorland	Turner Avenue - side of Fulbeck house	3 large trees	Arboricultural Officers	Grounds maintenance
Newport/Burton Road	Mary Sookias	Vegetation to be cut back as affecting the security lighting	Continental	Grounds maintenance
Newport/Burton Road	Kingsley Street	Weeds around the back	Continental	Grounds maintenance
Newport/Burton Road	Williamson Street	Large trees to be removed	Continental	Grounds maintenance
Newport/Burton Road	Williamson Street	Trees remain an issue here - works have been carried out still more trees in the area in need of attention as touching windows of the flats	Continental	Grounds maintenance
Stamp End	Cannon Street	Review use of empty land/flower beds on Cannon Street	Continental	Grounds maintenance
Tower	Roman Pavement	Weed spray footpath along Roman Pavement	Continental	Grounds maintenance
Tower	Tower Crescent	Weed spray footpath along Tower Crescent	Continental	Grounds maintenance
West End	St Faiths Street/Campbell House	moss growth and lose leaf fall/litter in communal areas	Caretakers	Grounds maintenance
Ermine West	Tetney Close	create parking bays due to the current condition of the grass verges where cars are regularly mounting the curbs and parking closer to properties	Investment	Parking

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		Fencing or bollard request made to prevent parking on grassed areas on the close, too many cars park inconveniently on the cul de sac		
Ermine West	Aylesby Close		Investment	Parking
Ermine West	Steeping Court	Parking bays needed in the area	Investment	Parking
Birchwood	Spirea Approach	Parking issues on the grass verges - install bollards or low fencing	Investment	Parking
City Centre	Chelmsford Street	Rear of Chelmsford Street. Please install bollards to prevent people from parking on the grassed areas	Investment	Parking
Ermine East	Sandringham House	Car parking suggestions	Investment	Parking
Ermine East	Hampton House	Car parking suggestions	Investment	Parking
Ermine East	Welton Gardens	Green area would benefit from parking spaces	Investment	Parking
Hartsholme	ABC Blocks	Parking bays to the green via Carrington & Ashby Avenue	Investment	Parking
Manse	Holly Street	Lack of parking in Holly Street/locality. Removal of some green space areas in Holly Street to allow room for more for parking spaces	Investment	Parking
Manse	Holly Street	Installing additional parking bays alongside the entire length of Holly Street and removing grass/brick paved verges	Investment	Parking
Moorland	Top of De Wint Avenue - going onto to moorland avenue	Parking bays/ bollards on grass verge	Investment	Parking

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Moorland St Giles	Sansford Green Coleridge Green	Parking bays/bollards on grass area with trees Car parking bays requested	Investment Investment	Parking Parking
St Giles Manse Newport/Burton Road	Browning Drive Holly Street 59a Burton Road	Whole street layby requested to enable more cars to park safely. Wasted space currently Bungalow roofs on Holly Street Rendering issues	Investment Investment private housing team	Parking Enhancement Private
Ermine West	All "The Views"	New signage has been installed but old is still present. Request has been made for them to be removed	Investment	Redundant fixtures
City Centre	Kesteven Street	Unused area (old drying area fenced off). Please consider either replacing the drying lines or re-purposing the area	Investment	Redundant fixtures
City Centre	Chelmsford Street	outside block containing 25. There is an old brick wall attached to the building; this was previously used to store communal bins. Please could this be removed as it is redundant	Investment	Redundant fixtures
Ermine East	Belvedere house	Brick up sheds at Belvedere House - no longer in use	Investment	Redundant fixtures
High Street	192 - 214 Gaunt Street	Removal of old sign	HRS	Redundant fixtures
High Street	Rear & side of Gaunt Street block (closest to river & Riverside Drive)	Redundant bin storage area to have wall removed, surface holes repairing and consider alternative use	Investment	Redundant fixtures

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Manse	Manse Avenue	Remove No Ball Games sign affixed to tree on Manse Avenue	HRS	Redundant fixtures
		Land at the end of Manse Avenue with disused playing frame, hot spot for ASB, fly tipping, illegal waste burning and drug dealing. Look at and consider option for redevelopment/use for the land. Tenant consultation needed with local residents		
Manse	Manse Avenue		DCE & Investment	Redundant fixtures
Newport/Burton Road	Mary Sookias	Remove no ball games sign due to age	HRS	Redundant fixtures
St Giles	Coleridge Green	Removal of old metal bench - sharp edges causing a hazard	HRS	Redundant fixtures
St Giles	Coleridge Green flats	Removal of the old bin store wall	Investment	Redundant fixtures
Ermine West	Greyling View	Broken floor Tiles	HRS	Repair
Ermine West	Allendale View	Communal doors off the hinges	HRS	Repair
		Remove old broken drying rack in the communal area and replace with new working drying rack		
City Centre	Kesteven Street		HRS	Repair
City Centre	Hermit Street	Remove temporary yellow drain cover and repair/renew drain cover	HRS	Repair
City Centre	Kesteven Street	Repair brick walls to planters	HRS	Repair
		Repair damaged fencing on Hermit Street rear of 23-29		
City Centre	Hermit Street		HRS	Repair
		Hermit Street side of bridge over the dyke, there is temporary fencing		
City Centre	Sincil Dyke bank/bridge		Waterways authority	Repair

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		and permanent replacement is needed		
Ermine East	Stuart House	Side door window broken	HRS	Repair
Ermine East	Stuart House	Broxholme Gardens end of the path broken	HRS	Repair
Ermine East	Stuart House	Automatic light is not working	HRS	Repair
Ermine East	Thoresway Drive	Barriers are broken along the path	HRS	Repair
Ermine East	Kensington House	Windows that are boarded up	HRS	Repair
Ermine East	Imp Close	Cladding on front of new build properties on Imp Close. Most properties have broken cladding - to investigate why this is happening and report the repairs	HRS	Repair
Ermine East	Imp Close	Gas box cover missing - outside gas box	HRS	Repair
Ermine East	Windsor House	Drains blocked all around the building	HRS	Repair
Ermine East	Holyrood House	Communal windows boarded up and need replacing	HRS	Repair
Ermine East	Belvedere House	Communal windows boarded up	HRS	Repair
Ermine East	Sandringham House	Window smashed on communal door	HRS	Repair
Ermine East	Balmoral House	Slabs on balcony need replacing	HRS	Repair
Ermine East	Tudor House	Facia broken off and window is blown	HRS	Repair
Hartsholme	ABC blocks	New parking sign has come down needs fixing	HRS	Repair
Hartsholme	Winterton House	Fence has come away at the front	HRS	Repair

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High Street	Rear 107 - 117 Gaunt Street	Shed door completely off the hinges	HRS	Repair
High Street	128 - 190 Gaunt Street	Concrete bollard snapped off	HRS	Repair
Manse	39 Laurel Close	Smashed window on top floor	HRS	Repair
Manse	63 Holly Street	Fencing issues	HRS	Repair
Manse	73 Holly Street	Large drop at the front door, missing steps	HRS	Repair
Manse	Holly Street	Damaged bollards at the entrance to Holly Street on the corner of Manse Avenue	HRS	Repair
Moorland	Turner Avenue	Electrical box doors are off	HRS	Repair
Moorland	Rear of Reynolds House	Fence panels are down	HRS	Repair
Newport/Burton Road	Williamson Street	Middle drain was blocked	HRS	Repair
Newport/Burton Road	Mill Row	Broken fencing around bin storage	HRS	Repair
St Giles	Coleridge Green Flats	Outside drain cracked and in need of repair	HRS	Repair
St Giles	Coleridge Green Flats	Damp on and around the guttering	HRS	Repair
St Giles	Browning Drive	Property front wall broken	HRS	Repair
Tower	Tower Flats	Damaged steps to the rear of the communal area/uneven surfaces	HRS	Repair
Tower	Roman Pavement Garage Site	Garage site needs extensive repairs to brick wall, roofing and paint work for garage doors	HRS	Repair
West End	Derek Miller Court	Leaking roof in main lobby above works to remove old ponds	HRS	Repair
West End	Campbell House	Broken/disconnected drainpipe	HRS	Repair
West End	Newland Street West	Smashed glass from window	HRS	Repair